

# Scott Dombkowski

## Work Experience

**Zenda — Lead Designer**, January 2020 to Present, New York, NY  
Leading multiple teams that design conversations, experiences, and tools to help business stakeholders understand and organize the human context of their work.

**Amazon — UX Design Intern**, May 2018 to August 2018, Seattle, WA  
Contributed to a team that designed the Service Cost Tool; a tool that manages key cost data. I designed the tool's onboarding experience for first time users.

**Mapzen — User Experience Intern**, June 2017 to August 2017  
New York, NY  
Contributed to the team that built Who's On First (WOF), a repository of places and information that describes those places. I designed and built the new WOF website.

**Canvass — Co-Founder**, March 2016 to April 2017  
Led and contributed to a team tasked with designing and developing a context-specific question and answer mobile app. I designed and developed the front-end experience and marketing of Canvass.

**Whalespeak — Co-Founder**, March 2014 to February 2016  
Led and contributed to a team that designed and developed a mobile app to share the spoken word and sounds of life. I designed and developed the front-end experience and marketing of Whalespeak.

**Capital One — Front-end Architect**, August 2013 to May 2016  
Tysons Corner, VA  
Contributed to multiple teams that built data analysis tools for Capital One's Retail Bank and Technology organizations. I designed and developed various analytical tools (e.g. capacity models, monthly business reviews, project analysis, time costing analyses).

## Thesis

**Kinda Human: Enhancing Expression and Understanding in an Intimate Relationship Through Artificial Agents**  
August 2018 to May 2019

Completed a thesis project that considers dimensions present in relationships that are uniquely human. The project included five prototypes, each designed to depict a unique approach to how a designer could promote relationships between humans and artificial agents that extend beyond efficiency, effectiveness, and productivity.

## Summary

Hi, my name is Scott. I am a designer based in New York City. I use my background in interaction design, information systems, and business to create approachable experiences and conversations that positively affect the world, reveal new possibilities, and facilitate the exploration of complex and interconnected problems. My recent work focuses on the relationship between humans and the artificial, beyond the dimensions of efficiency, effectiveness, and productivity.

## Education

**Carnegie Mellon University**  
MA in Design, May 2017  
MDes in Design for Interactions  
May 2019  
James R. Swartz Entrepreneurial Fellow

**Carnegie Mellon University**  
BS in Information Systems  
December 2012  
Minors in Business Administration and Engineering Studies

## Skills

After Effects, CSS, Excel, Figma, Framer, HTML, Illustrator, InDesign, InVision, JavaScript, Origami Studio, Photoshop, Premiere Pro, R, Ruby, Sketch, Splunk, Tableau

## Contact

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**Portfolio**  
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